

December 20, 2002

To: Supervisor Yvonne Brathwaite Burke, Chair  
Supervisor Gloria Molina  
Supervisor Zev Yaroslavsky  
Supervisor Don Knabe  
Supervisor Michael D. Antonovich

From: David E. Janssen  
Chief Administrative Officer

**COURT COLLECTIONS SUCCESS RATE AND COMPARISON BETWEEN  
GC SERVICES LIMITED PARTNERSHIP (GC SERVICES) AND THE LYNWOOD  
REGIONAL COLLECTION CENTER (LYNWOOD)**

On June 25, 2002, on motion of Supervisor Burke, your Board instructed the Chief Administrative Officer, Auditor-Controller (A-C), and Superior Court (Court) to: 1) work with GC Services to develop variables to produce a success rate and track their performance based on these measures; 2) report back to the Board within six months on this effort, and include a comparison between the success rates of GC and Lynwood; and 3) evaluate and consider using a performance-based approach to soliciting proposals for court collection of delinquent accounts.

Representatives from these departments/agencies formed a Working Group and have worked collaboratively over the last five months to develop a success rate action plan that would appropriately address the Board's instructions. On December 9, 2002, the Working Group met with the Second District to present our success rate plan and received approval of our recommended course of action. My office is currently coordinating with the A-C and the Court to finalize the report to the Board and respectfully request an extension of thirty days.

Please call me if you have any questions or your staff may call Cindy Lee at (213) 974-6807.

DEJ:DL  
CYL:ljp

c: Executive Officer, Board of Supervisors  
Auditor-Controller  
Superior Court  
success rate-wp.bm